

Scope

This Privacy Policy outlines the types of personal information collected and received by www.conmatindia.com and how it is used, stored, and protected. By accessing or using www.conmatindia.com, you agree to the terms and conditions of this Privacy Policy.

A. Information Collection and Use

A.1 www.conmatindia.com may collect personal information, such as your name, email address, postal address, and phone number, when you voluntarily provide it through forms, subscriptions, or other means on the website. This information is used to respond to your inquiries, provide requested services or information, and improve the user experience. Personal information may consist of full name, personal contact numbers, residential address, email address, gender, or date of birth. While information such as date of birth in isolation may not be enough to uniquely identify the visitor, a combination of full name and date of birth may be sufficient to do so.

A.2 Sensitive personal data or information ("SPDI") is such personal information that is collected, received, stored, transmitted, or processed by KCPL, consisting of:

- Password.
- Financial information such as bank account or credit card or debit card or other payment instrument details.
- Physical, physiological, and mental health condition.
- Sexual orientation.
- Medical records and history.
- Biometric information.
- Any detail relating to the above personal information categories as provided to KCPL for providing service; and
- Any of the information received under above personal information categories by KCPL for processing, stored or processed under lawful contract or otherwise.

Please note that any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as sensitive personal information.

A.3 Like many websites, www.conmatindia.com collects certain information automatically and stores it in log files. This information may include your IP address, browser type, operating system, referring/exit pages, and date/time stamps. It is used for analyzing trends, administrating, the site, tracking user movements, and gathering demographic information.

KCPL shall retain Information for only as long as necessary to meet legal or regulatory requirements or for legitimate business purposes as mentioned in this policy.

A.4 Cookies and Tracking Technologies

www.conmatindia.com may use cookies, web beacons, and similar tracking technologies to enhance your experience on the website. These technologies collect information about your browsing activities, such as pages viewed, links clicked, and other actions taken on the site. They are used to personalize content, remember your preferences, and provide targeted advertisements.

B. Information Sharing and Disclosure

B.1 Third-Party Service Providers

www.conmatindia.com may engage third-party companies and individuals to perform certain services on its behalf, such as website hosting, data analysis, and customer support. These service providers may have access to personal information for the sole purpose of carrying out their duties, and they are obligated to maintain the confidentiality and security of the data.

B.2 Legal Compliance

www.conmatindia.com may disclose personal information if required to do so by law or in the good faith belief that such action is necessary to comply with legal obligations, protect and defend its rights or property, or investigate potential violations of the website's terms and conditions.

D. Data Security

D.1 www.conmatindia.com takes appropriate measures to safeguard the confidentiality and integrity of your personal information. It uses industry-standard security techniques to protect against unauthorized access, alteration, disclosure, or destruction of data. However, no method of transmission over the internet or electronic storage is 100% secure, and www.conmatindia.com cannot guarantee absolute security.

E. Links to Third-Party Websites

www.conmatindia.com may contain links to third-party websites for your convenience or reference. These websites have their own privacy policies, and www.conmatindia.com is not responsible for the practices, content, or actions of these third parties. We encourage you to review the privacy policies of any third-party websites you visit.

F. **Retention, Processing, and storage of Information**

F.1 KCPL shall retain Information for only as long as necessary to meet legal or regulatory requirements or for legitimate business purposes as mentioned in this policy.

F.2 KCPL has implemented required security practices and standards in line with the global standards and have a comprehensive documented information security program and policy in Place which contains managerial, technical, operational and physical security control measures that commensurate with the information assets being protected with KCPL's nature of business. It is being reviewed periodically to keep pace with business, technology and regulatory changes.

G. **Updates to this Privacy Policy**

G.1 www.conmatindia.com may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Last Updated" date at the top will be revised. By continuing to use www.conmatindia.com after the Privacy Policy has been updated, you acknowledge and agree to the revised terms.

H. **Contact Us**

If you have any questions, concerns, or suggestions regarding this Privacy Policy or www.conmatindia.com's privacy practices, please contact us using the contact information provided on the website.